

Know Freedom - Terms & Conditions

Updated: 4/1/2025

1. Introduction

Welcome to Know Freedom, a decentralized blockchain ecosystem designed to support charitable giving, volunteerism, and community engagement through blockchain technology. These Terms & Conditions (“Terms”) govern your access to and use of the Know Freedom blockchain, digital wallet, SERV digital reward and SERV Coin (“Services”). By accessing or using any part of the Know Freedom ecosystem, you agree to comply with these Terms. If you do not agree, you must discontinue use of the Services immediately.

2. Definitions

“Know Freedom” – The decentralized blockchain network, including all related applications, the Know Freedom digital wallet, SERV Digital Reward and SERV Coin.

“SERV Digital Reward” – A rewarded token within the Know Freedom ecosystem, earned by individuals who support the blockchain, lead or engage in volunteer service, initiate community improvement projects, or take meaningful steps in personal growth and education. SERV Digital Rewards recognize and incentivize actions that uplift individuals and strengthen communities.

“SERV Coin” – A Know Freedom blockchain-based coin designed for use outside the Know Freedom ecosystem. Converted from SERV Digital Rewards, SERV Coin can be donated, spent with partnered organizations, or used in broader decentralized applications (dApps) and marketplaces. It extends the impact of service beyond the platform, allowing users to amplify their contribution to causes and communities worldwide.

“Digital Wallet” – A non-custodial software wallet enabling users to store, send, and receive SERV Coins and other supported assets.

“Nodes” – Community Nodes, Impact Nodes, and Validator Nodes that participate in securing and maintaining the network.

“User” – Any individual or entity accessing the Know Freedom blockchain, wallet, or using SERV Coin.

“Smart Contracts” – Self-executing blockchain-based contracts that govern transactions, governance, and reward distributions.

3. Eligibility & User Responsibilities

3.1 Eligibility

Users must be at least 18 years old or the legal age of majority in their jurisdiction. Users must comply with all applicable laws and regulations in their jurisdiction before engaging with the blockchain, wallet, SERV digital reward, or SERV Coin. The Know Freedom blockchain is not available in jurisdictions where digital assets, decentralized finance, or blockchain-based rewards are restricted or illegal.

3.2 User Responsibilities

Users must safeguard their private keys, wallets, and credentials. Loss of private keys may result in permanent loss of funds or digital rewards. Users must not engage in fraudulent, illegal, or prohibited activities, including but not limited to money laundering, unauthorized token trading, or market manipulation. Users acknowledge that Know Freedom does not provide financial, legal, or investment advice. All transactions are conducted at the user's own risk.

4. Know Freedom Blockchain

4.1 Decentralization & Governance

The Know Freedom blockchain is community-driven and decentralized. Governance decisions regarding upgrades, rewards, and policies may be subject to community voting and smart contract execution. Know Freedom does not control or guarantee the issuance, liquidity, or market value of SERV Coin. No single entity, including Know Freedom, can unilaterally alter blockchain records or transactions.

4.2 Risks & Limitations

The Know Freedom blockchain is experimental and subject to updates. Users accept the risk that network features may change over time. Blockchain transactions are immutable and cannot be reversed or refunded. Users must exercise caution when transacting. The network is subject to security risks, including hacking, smart contract vulnerabilities, and network congestion. Users assume full responsibility for all interactions.

5. SERV Coin & Digital Rewards

5.1 Nature of SERV Coin

SERV Coin is a utility token, not an investment vehicle, security, or legal tender. There is no guarantee of liquidity, price stability, or future value for SERV Coin. SERV Coin may only be used within the Know Freedom ecosystem and is not guaranteed to have value outside the platform.

5.2 Earning & Using SERV

SERV Coins are earned through Proof of Action (volunteer work, community engagement, and related activities). SERV Coins cannot be redeemed for fiat currency through Know Freedom. Any secondary market activity is at the sole risk of users. Know Freedom reserves the right to modify, suspend, or discontinue SERV rewards based on governance decisions or network changes.

6. Know Freedom Wallet

6.1 Wallet Features & Compatibility

The Know Freedom Wallet is non-custodial—users retain full control over their private keys. Know Freedom does not store, manage, or recover private keys. Losing private keys will result in permanent loss of assets. The wallet is designed for SERV digital rewards and SERV Coin and supported assets but may be compatible with other third-party wallets. Users must verify compatibility before transferring assets.

6.2 Wallet Security & User Responsibility

Users must safeguard their private keys, passwords, and backup phrases. Know Freedom is not liable for lost, stolen, or compromised wallets due to user negligence or third-party breaches. Transactions recorded on the blockchain cannot be reversed by Know Freedom or any other party.

7. Prohibited Activities

Users must not use Know Freedom's blockchain, wallet, or SERV Coin for fraud, money laundering, terrorist financing, or illegal activities. Users must not attempt to manipulate, hack, or exploit smart contracts or network vulnerabilities. Users must not engage in market manipulation, wash trading, or misleading promotions regarding SERV Coin. Users must not use Know Freedom services if they reside in a restricted jurisdiction or are sanctioned by any regulatory authority.

8. Smart Contracts & Security Risks

Smart contracts on the Know Freedom blockchain are self-executing and immutable. Know Freedom does not warrant the security or performance of third-party smart contracts interacting with the blockchain. Users acknowledge that smart contract vulnerabilities, network congestion, or governance decisions may impact transactions.

9. Termination of Services

Know Freedom reserves the right to suspend or terminate user access for violations of these Terms, fraudulent activities, or legal violations. Users may voluntarily discontinue use of the blockchain, wallet, or SERV Coin at any time.

10. Disclaimers & Limitation of Liability

10.1 No Financial Advice

Know Freedom does not provide financial, tax, or legal advice. Users should seek independent professional guidance before engaging with digital assets. Digital assets are highly volatile and speculative—users assume all risks related to value fluctuations.

10.2 No Liability for Losses

Know Freedom is not liable for direct, indirect, incidental, or consequential losses arising from: Loss of SERV Coin or digital rewards. Security breaches, unauthorized wallet access, or third-party service failures. Technical failures, blockchain downtimes, or disruptions beyond Know Freedom's control.

11. Changes & Updates

Know Freedom reserves the right to update these Terms as needed for governance, legal compliance, or technical improvements. Continued use of the blockchain, wallet, or SERV Coin constitutes acceptance of revised Terms.

12. Governing Law & Dispute Resolution

These Terms are governed by the laws of Delaware, without regard to conflict of law principles. Any disputes must first be resolved through community arbitration mechanisms before legal action is pursued.

13. Contact Information

For questions or concerns, contact support@knowfreedom.io.